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## ARMoured VEHICLE AWARENESS TRAINING PROGRAM

### ARMoured VEHICLE AWARENESS FOUNDATIONS (AVAF)

The following awareness foundations have been developed as part of the structured learning approach for the Armoured Vehicle Awareness Training Program.

So what is awareness?

Awareness is the term we use to describe the knowledge, skills and behaviours that required for all personnel involved in the daily use, maintenance, management, and procurement of civilian armoured vehicles.

Using an awareness-based learning system ensures support for the enhancement of people's operational understanding of this critical security asset as well as enabling them to bridge identifiable knowledge gaps. Through a shared commitment to learning and skills enhancement, organisations can work to ensure that both the vehicles and the personnel operating in high threat environments are operating safely, effectively and cost efficiently.

The AVAF outlines six key awareness groupings that would be expected for professionals working with civilian armoured vehicles. The different levels of the awareness would reflect the differing degrees of scope and complexity for the various job functions. In this regard, it is important to note that not all aspects of awareness are required for all job functions. **Specific Role Based Learning Paths are provided in a separate document**

The format of this document is designed to illustrate the different levels of skills, overall knowledge and attitudes that are required for different roles and job functions.

The Armoured Vehicle Awareness Foundations, at a high level, are divided into six main areas which correlate to the primary functional roles that are involved with civilian armoured vehicles:

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1. Civilian Armoured Vehicles
  2. Driving/Operations
  3. Fleet Management
  4. Workshop
  5. Procurement

### Civilian Armoured Vehicles

These awareness foundations define what the basic knowledge that covers the basics elements and understandings of factors influencing civilian armoured vehicles.

- Fundamentals of Civilian Armoured Vehicles
- Introduction to Ballistics for Civilian Armoured Vehicles
- Introduction to Blast Resistance for Civilian Armoured Vehicles
- Safe Operational Use of a Civilian Armoured Vehicle

### Driving/Operations

These awareness foundations define what drivers/operators specifically need to know about civilian armoured vehicles in order to driver and operate the vehicles in a safe and secure manner:

- Vehicle Dynamics for Civilian Armoured Vehicles
- Vehicle Maintenance for Civilian Armoured Vehicles
- Vehicle Accident Reporting
- Principles of Through Life Support
- Defensive Driving Techniques for Civilian Armoured Vehicles

### Fleet Management

These awareness foundations define what fleet managers need to know about civilian armoured vehicles so as to provide front line management support to the fleet and the drivers and operators who use them:

- Supply Chain Management
- Fleet Management Reporting
- Vehicle Accident Report
- Warranty Claims for Civilian Armoured Vehicles

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### Workshop Maintenance

These awareness foundations define what mechanical and repair workshop owners, managers and workers need to know about civilian armoured vehicles so as to maintain and repair civilian armoured vehicles in a way that ensures that they are “fit for purpose”:

- Fundamentals of Civilian Armoured Vehicles
- Workshop Authorisation
- Workshop Maintenance of Civilian Armoured Vehicles
- Scheduled Maintenance of Civilian Armoured Vehicles
- Modified Parts Manuals for Civilian Armoured Vehicles

### Procurement

These awareness foundations define what functional and procurement managers in an organisation’s headquarters need to know about civilian armoured vehicles in order to effectively and efficiently define, procure and manage their diversified fleet of civilian armoured vehicles:

- Civilian Armoured Vehicle Specifications
- Civilian Armoured Vehicle Procurement Project Management

Our six primary awareness foundations are explained now in more detail:

Civilian Armoured Vehicles	Fundamentals of Civilian Armoured Vehicles	Understand the fundamental aspects, characteristics and components of a civilian armoured vehicle and how it is different to a soft skin.
	Safe Operation Fundamentals	Understand and adhere to safe practices for the operation of a civilian armoured vehicle.
	Ballistic Protection	Understand and appreciate ballistic threats and how the vehicle affords protection.
	Blast Protection	Understand and appreciate blast threats and how the vehicle affords protection.

Driving/Operations	Vehicle Safety	Understand the importance of vehicle dynamics, braking and steering, safety checks and appropriate storage methodologies
	Vehicle Maintenance	Understand and describe the specialist vehicle parts and their regular maintenance
	Vehicle Accident Reporting	Understand and complete vehicle accident reporting documentation
	Principals of Through Life Support	Understand and appreciate the principles, features and benefits of a structured through life support program for civilian armoured vehicles
	Defensive Driving Techniques	Understand and relate standard defensive driving techniques used specifically with civilian armoured vehicles.
Fleet Management	Principals of Through Life Support	Understand and appreciate the principles, features and benefits of a structured through life support program for civilian armoured vehicles
	Supply Chain Management	Understand the importance and management of the supply chain for vehicle spare parts
	Fleet Management Reporting	Understand the fundamentals and systems involved in the maintenance and reporting of fleet management data
	Vehicle Accident Reporting	Understand and complete vehicle accident reporting documentation
Workshop Maintenance	Workshop Authorisation	Understand a structured approval process for the selection and authorisation of specialist armoured vehicle maintenance and repair workshops
	Workshop Maintenance	Develop a strong working knowledge of the practical steps to be taken for best practice maintenance of armoured vehicles
	Scheduled Maintenance	Understand the structured approach to schedule maintenance tasks for civilian armoured vehicles
	Modified Parts Manual	Develop and demonstrate a strong working knowledge of the modified parts manuals that are applicable for civilian armoured vehicles
Procurement	Civilian Armoured Vehicle Specifications	Understand the fundamentals of appropriate specifications for the procurement of civilian armoured vehicles
	Civilian Armoured Vehicles Procurement Project Management	Understand and appreciated the structured approach and project management of civilian armoured vehicle procurements.

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Awareness proficiency levels provide guidance as to the level of understanding, knowledge and skills that a trainee shows in relation to each of the awareness foundation.

Each trainee will be preliminarily assessed at a particular level as result of their assessment following the completion of each course. Confirmation of a level of awareness will occur when the trainee has demonstrated their ability to apply the knowledge in the workplace to the satisfaction of their employer

<b>LEVEL</b>	<b>LEVEL NAME</b>	<b>DESCRIPTION</b>
<b>ONE</b>	<b>NOT YET EVIDENT</b>	Displays basic or no knowledge of subject area, requires basic understanding, learning interventions and coaching in this area to contribute to this field.
<b>TWO</b>	<b>AWARENESS</b>	This level would have some familiarity of the skills, knowledge and behaviours required and be able to apply them under supervision or with consultation.
<b>THREE</b>	<b>FOUNDATION</b>	This level would have a basic understanding of the skills, knowledge and behaviours required and be able to apply them effectively, with limited supervision.
<b>FOUR</b>	<b>SKILLED</b>	This level would have a solid understanding of the skills, knowledge and behaviours required and be able to apply them consistently and effectively with minimal supervision.

**NOTE:**

It is important to note that not all awareness foundations are required for all job functions.

**Specific Role Based Learning Paths are provided in a separate document**